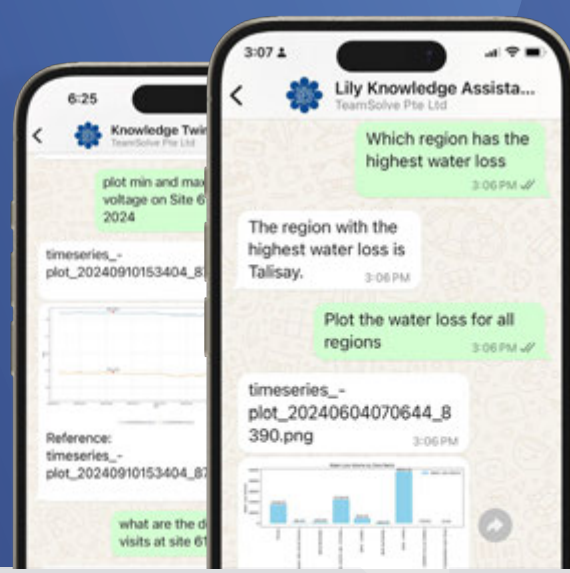


Bridging the Knowledge Gap for Operational Excellence

Transforming Industries with AI-Driven Solutions

TeamSolve Pte. Ltd. is a pioneering AI company dedicated to enhancing operational efficiency and knowledge management across diverse industries. With offices in Singapore, the UK, and Canada, TeamSolve leads the global drive for digital transformation and operational excellence using generative AI in the utility and industrial space.



Your Digital Knowledge Twin

At the core of TeamSolve's offerings is the Generative AI Knowledge Twin—a digital co-pilot for operational teams. It provides natural, conversational interactions via messaging platforms like WhatsApp and Microsoft Teams, ensuring seamless access to vital information and guidance.

01

Conversational Interaction

Engage in real-time to obtain answers, access documents, and receive step-by-step instructions.

02

Data Integration

Connects with various organizational data sources for comprehensive support.

03

Continuous Learning

Captures new knowledge from field activities, using machine learning to identify improvement opportunities.

04

Reporting and Documentation

Generates customized post-operation reports for seamless documentation and communication.

Services Tailored to Your Unique Needs

TeamSolve offers a suite of services to customize and deploy the Knowledge Twin according to your organization's unique requirements.

01

Knowledge Capture and Integration

Ingest existing organizational knowledge from documents, technical notes, SOPs, historical records, and asset/work-order systems. Conduct expert interviews to capture tacit knowledge.

02

Training & Support

Tailor the Knowledge Twin to your specific data and operational contexts, providing ongoing support to ensure accuracy and effectiveness.

03

Field Operation Assistance

Offer real-time guidance and troubleshooting in the field, generating reports that integrate with work management systems.

04

Consultation & Customization

Provide solutions tailored to specific use cases like asset maintenance, incident response, and knowledge management.

05

Learning from Service Reports and Historical Asset Data

Analyze historical and new service reports to identify asset-level issues, recurring failures, effective fixes, and commonly failing parts.



Proven Success with Leading Organizations

TeamSolve has successfully implemented the Knowledge Twins in various projects across Singapore, Australia, and Southeast Asia. Notable case studies include:

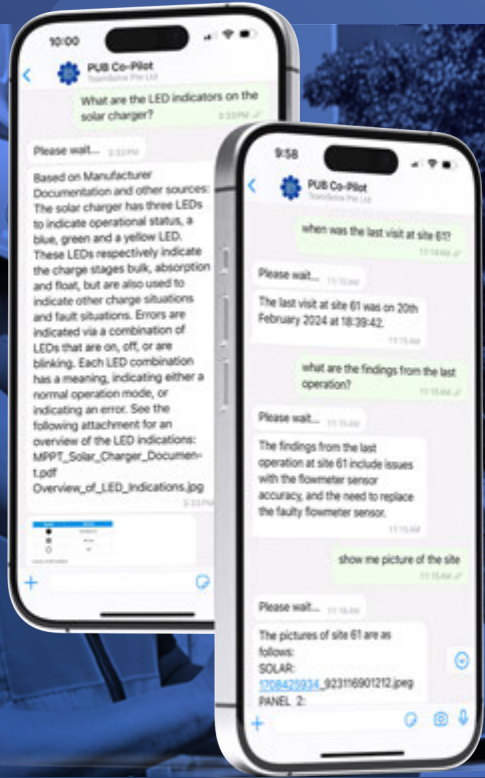
PUB

OBJECTIVE

Assess the Knowledge Twin efficacy in providing accurate asset performance insights.

OUTCOME

Faster troubleshooting, reduced maintenance spending, and consolidated asset knowledge.



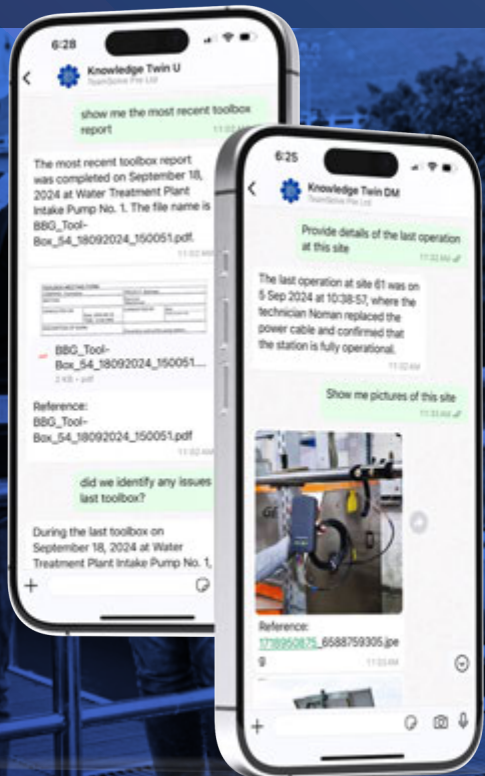
BALIBAGO

OBJECTIVE

Improve asset management, incident response, and technical manpower competency.

OUTCOME

Enhanced operational efficiency, improved safety, better insights and responses, and increased knowledge retention.



Delivering Measurable Results

TeamSolve offers a suite of services to customize and deploy the Knowledge Twin according to your organization's unique requirements.

01

Enhanced Knowledge Access

Instant retrieval of relevant information, reducing time spent searching.

02

Operational Efficiency

Streamlined processes and optimized operations through data capture and analysis.

03

Knowledge Sharing and Preservation

Continuous learning and retention of expert knowledge, minimizing dependency on individuals.

04

Improved Communication & Feedback

Enhanced collaboration and utilization of operational feedback for continuous improvement.

05

Improved Safety

Stay updated on safety protocols, manage hazard reporting, and perform risk assessments within a single, accessible system.

Measuring Success

The success of the Knowledge Twin implementation is measured through various indicators:

01

Safety Check Visibility

Prompt identification and resolution of risks and hazards.

02

Productivity Improvements

Enhanced on-site efficiency and faster troubleshooting.

03

Business Continuity

Seamless operations with accessible critical knowledge.

04

Greater Consistency

Higher asset uptime and fewer unexpected breakdowns.

Maximizing ROI with TeamSolve

Operational Improvements

01

Faster Troubleshooting

Reduce troubleshooting time by over 40%.

02

Reduced Maintenance Costs

Lower costs due to improved problem identification.

03

Improved Asset Uptime

Enhance reliability and performance of assets.

04

Better Knowledge Sharing

Effective capture and dissemination of expert knowledge with over 90% user satisfaction.

Financial Benefits

01

Significant Time and Cost Savings

Minimize time spent searching for information and reduce operational expenses.

02

Improved Staff Productivity

Accelerate onboarding and enhance workforce efficiency.

03

Enhanced Workforce Resiliency

Consolidate and preserve critical operational knowledge.



TeamSolve

For more information,
visit www.teamsolve.com

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